

ONLINE CONNECTION REQUEST PORTAL (Department Module)

IT, Audit & Vigilance Division,
Bemina, JKPDD

LOAD CATEGORIES AND ITS APPROVING AUTHORITY

Below shown table lists various load categories and its approving authority. Depending upon the Supply type and Load applied for, the application will be forwarded automatically to the concerned official.

Load_Min	Load_Max	Load_Unit	SupplyType	ApprovingAuhority
0	10	KVA	Industrial	Assistant Executive Engineer
10	30	KVA	Industrial	Executive Engineer
30	100	KVA	Industrial	Superintending Engineer
100	200	KVA	Industrial	Chief Engineer
200	500	KVA	Industrial	Development Commisioner Power
500	MAX	KVA	Industrial	Government

DEPARTMENT MODULE

1. Open the link <http://esupport.jkpdd.net> in any internet Browser (preferably Google Chrome). Login using valid user credentials. This will land you to below shown page. Click on **Open Now** button under Connection Requests. Coming slides will describe entire process of Managing New Connection Requests from department

The screenshot displays a dashboard with six service modules arranged in a 2x3 grid. Each module includes a title, a brief description, and an 'Open Now' button. The 'Support DESK' module features a headset icon and a 'NEW' badge. The 'Connection Requests' module features a 'DEMO' badge. A large blue number '3' is visible in the bottom right corner of the slide.

Module Name	Description	Button Color	Special Badge
The Report Channel	Billing and Consumer reports brought together. On the fly.	Teal	
Logbox	Data Logging Platform. Damages, outages and all.	Blue	
Emre Kashmir	The face of emrekashmir. Tender, Notifications, Phones.	Dark Blue	
Gate Manager	Pass Generation and Security at the Gate.	Green	
Support DESK		Orange	NEW
Connection Requests	Manage requests for new electricity connections	Green	DEMO

NOTES

- The aim of this portal is to act on the Connection Requests in time bound manner.
- At every step, the applicant will be kept updated about the progress of his/her application through email.
- The officers who need to act upon any application will also be intimated through email.
- The portal can be accessed both on JKPDD intranet as well as on the public internet.

THANK YOU

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